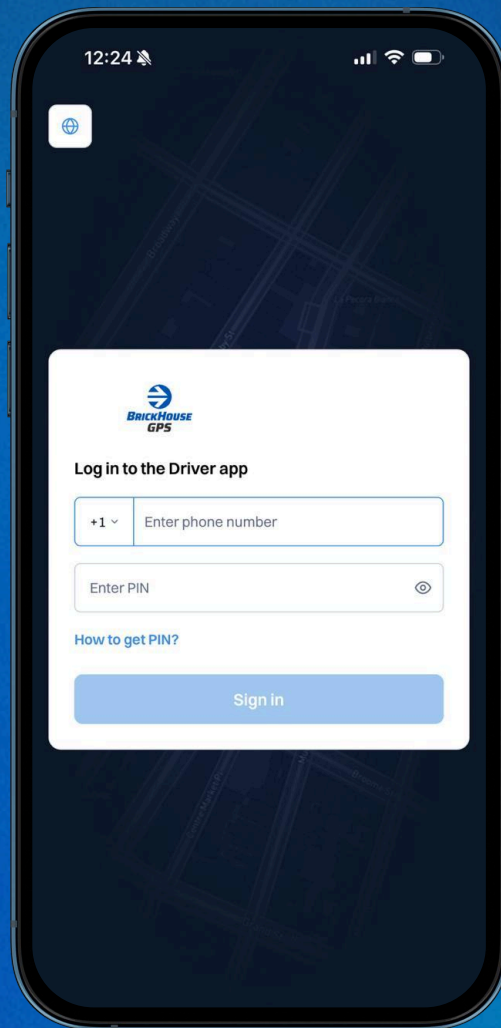




DriverSync AI App

User Guide



Download on the
App Store



GET IT ON
Google Play

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Settings

Before You Begin

Before using the DriverSync AI mobile application, the driver must first be created within the FleetLive platform.

Creating a Driver in the Platform

1. Log into the FleetLive platform.
2. Navigate to the left-hand navigation menu.
3. Select the Settings tab identified by the gear icon.
4. Within the Settings section, open the Drivers tab.
5. Review existing drivers or select Add Driver to create a new driver profile.

The screenshot shows the 'Settings' page in the BrickHouse GPS FleetLive platform. The left-hand navigation menu is visible, with 'Settings' highlighted. The 'Drivers' tab is selected under the 'Settings' section. The main content area is titled 'Add new driver' and contains the following fields:

- About driver**
 - Name ***: A text input field with a placeholder 'Enter name' and an 'Add photo' button.
 - Phone number ***: A text input field with a placeholder '+1 Enter phone number'.
 - Groups**: A dropdown menu with the placeholder 'Choose group(s)'.
 - Date hired**: A date picker with the placeholder 'Pick date'.
 - Date dismissed**: A date picker with the placeholder 'Pick date'.
 - Status**: Radio buttons for 'Active' and 'Inactive'.
- Mobile app Access code**: A text input field with the value '178292' and a copy icon. Below it, a note states: 'This one-time access code is required for the initial login to the Driver app.'
- Mobile app PIN**: A text input field with the value '123456' and a 'Generate' button. Below it, a note states: 'The driver must enter this PIN along with their phone number to log into the mobile app.'
- Comment**: A text input field with the placeholder 'Add any important information here.'

At the top right of the form, there are 'Cancel' and 'Save' buttons.

Required Driver Information

When creating a new driver, the following information is required:

- Driver name
- Driver phone number (required for mobile app access)

Driver Status

Make sure the driver profile is marked as Active. This step is required for the driver to successfully access the mobile application.

Mobile App Login Credentials

Once the driver profile is created, the platform generates two important mobile access credentials:

- Mobile App Access Code
 - One-time access code used during the driver's initial login to the mobile application
- Mobile App PIN
 - PIN code the driver must enter along with their phone number to access the app

The Mobile App PIN can either be:

- Automatically generated by the platform
- Manually edited and customized before being provided to the driver

These credentials must be shared with the driver before they can successfully log into the DriverSync AI mobile application.

Downloading the DriverSync AI App

The DriverSync AI mobile application is available for both iOS and Android devices.

Download & Initial Access

1. Download the DriverSync AI app from the App Store or Google Play Store.
2. Once the installation is complete, open the application.
3. The first screen will prompt the driver to enter a 6-digit Mobile App Access Code.

Mobile App Access Code

This one-time access code is required for the driver's initial login to the application.

- Enter the 6-digit access code provided from the FleetLive platform
- Select Sign In to continue

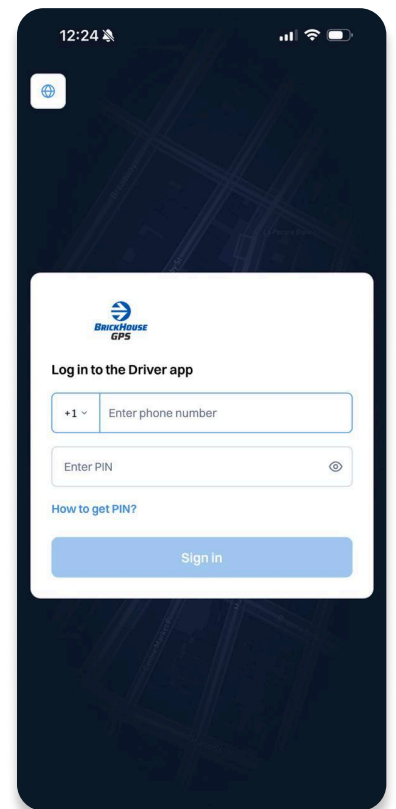
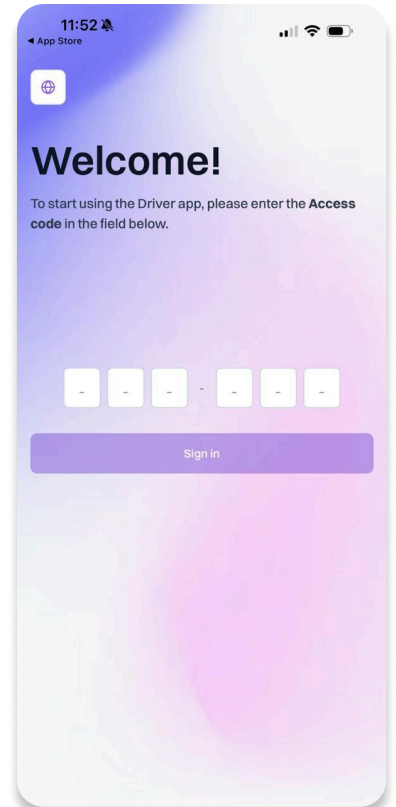
Driver Login

After the access code is verified, the driver will be redirected to the main login screen.

Login Requirements

The driver must enter:

- The phone number associated with their driver profile in the platform
- The Mobile App PIN assigned to the driver
- The Mobile App PIN can be found within the driver profile under the Mobile App PIN section in the FleetLive platform.

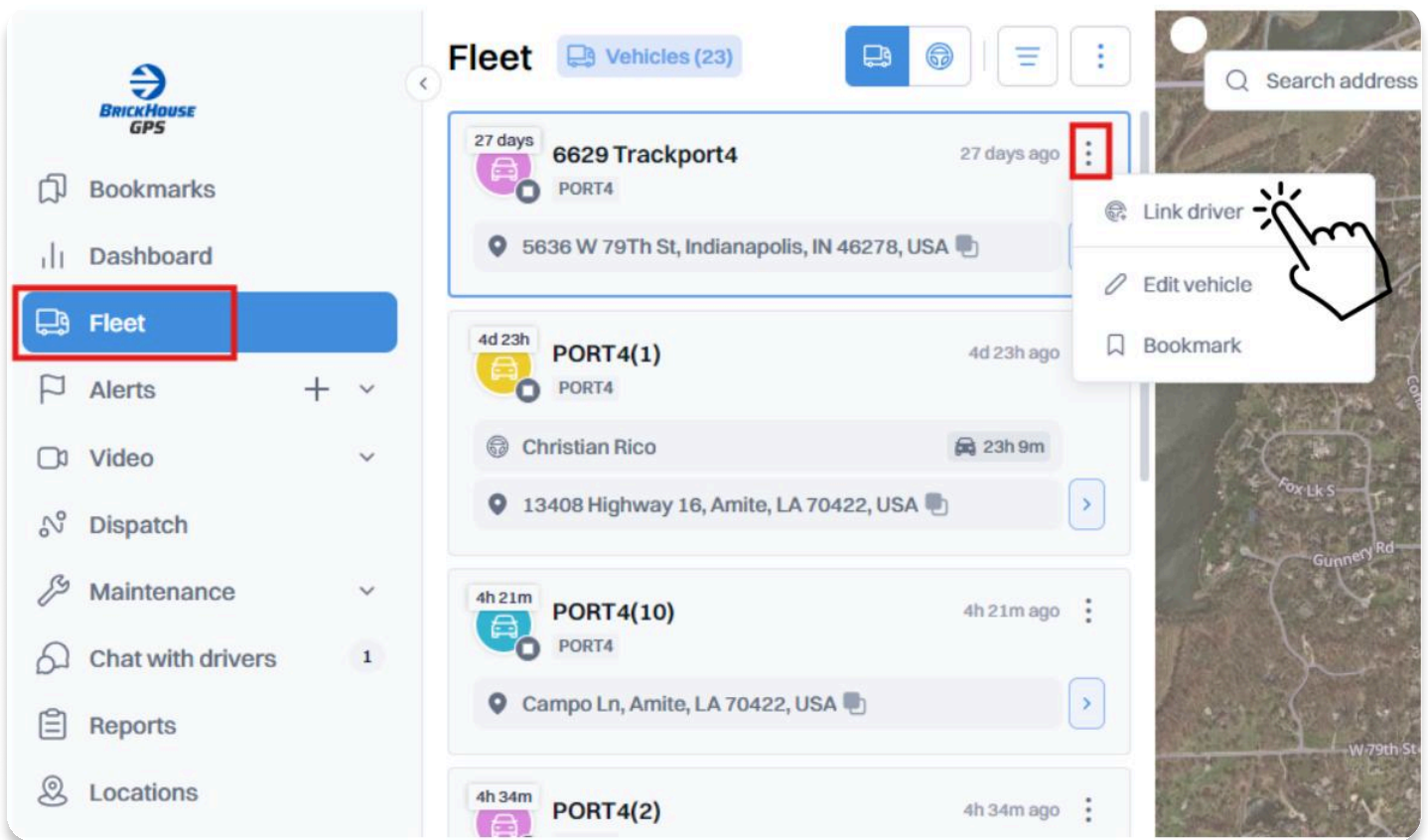


Assigning a Driver to a Vehicle

Drivers can be assigned to vehicles in two different ways:

Option 1 – Dispatcher Assignment (Platform Side)

A dispatcher or administrator can assign the driver to a vehicle directly from the FleetLive platform. When assigned this way, the driver will already be linked to the vehicle once they log into the app.



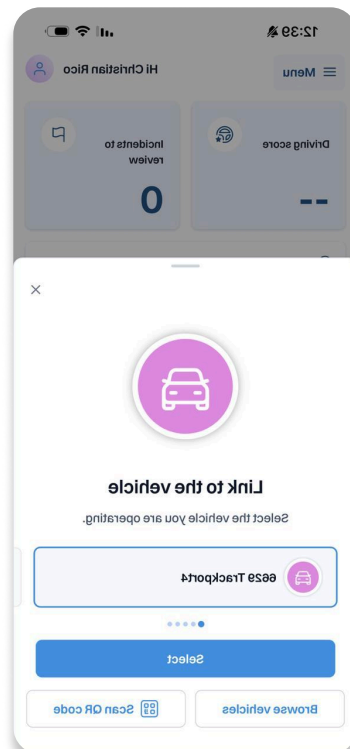
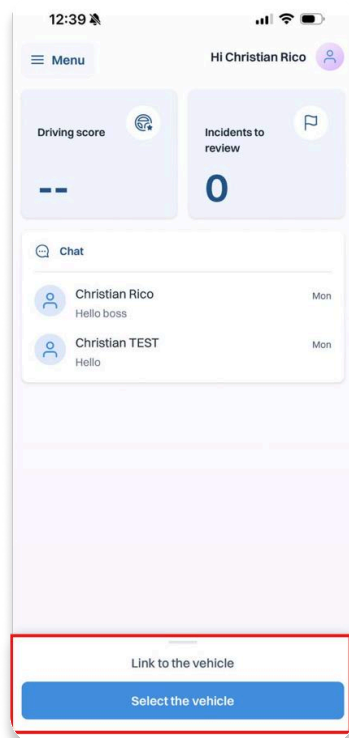
Assigning a Driver to a Vehicle

Drivers can be assigned to vehicles in two different ways:

Option 2 — Driver Self-Assignment (Mobile App)

Drivers can also assign themselves to a vehicle directly within the DriverSync AI app. To assign a vehicle within the app:

1. Open the DriverSync AI app
2. Select the blue Select Vehicle button
3. Browse available vehicles by:
 - Viewing the full vehicle list
 - Swiping right to navigate between vehicles
 - Scanning a QR code (if available)
4. Select the desired vehicle
5. A confirmation message will appear indicating the driver will be linked to the selected vehicle

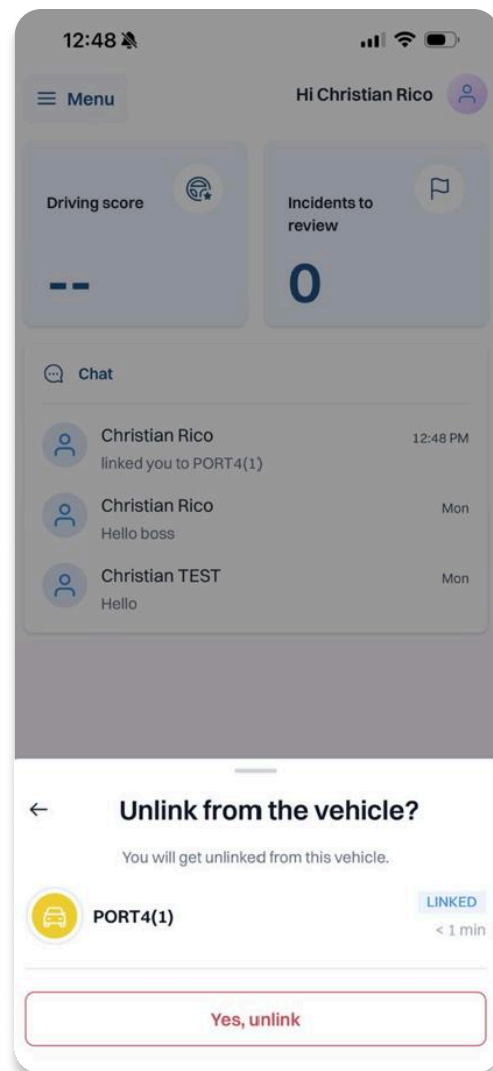
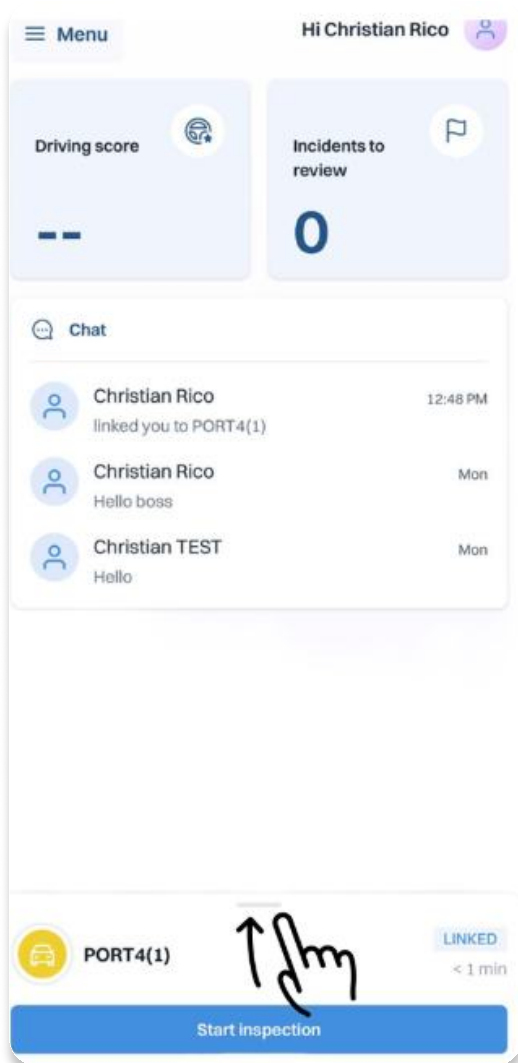


Unlinking a Driver from a Vehicle

If a driver changes vehicles, they can unlink themselves directly from the mobile app. To unlink from a vehicle:

1. Locate the vehicle information section at the bottom of the screen
2. Press and drag upward on the fingerprint area toward the top of the screen
3. The app will prompt the driver to confirm the unlink action
4. Select Yes, Unlink to remove the driver association from the vehicle

This allows drivers to quickly switch vehicles without requiring dispatcher assistance.



Driver Dashboard Overview

Once the driver is linked to the correct vehicle, they can begin using the DriverSync AI application. The main screen displayed after login is the Dashboard.

Dashboard Sections

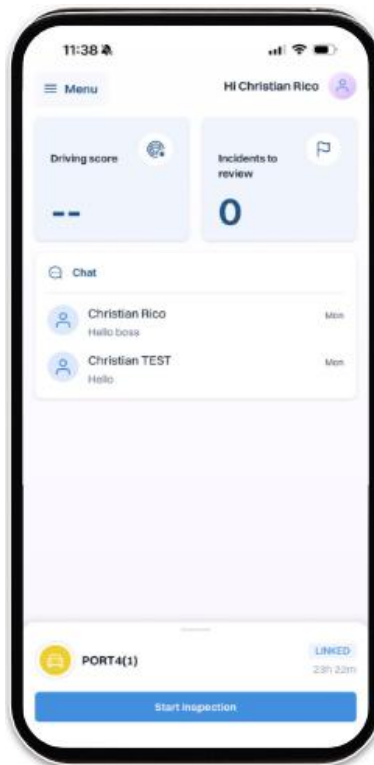
The dashboard is divided into several operational sections, including:

- Driving Score
- Incidents to Review
- Driver Chat Screen

Navigation & User Information

- In the top-left corner, drivers will find the main menu represented by the three horizontal lines
- In the top-right corner, the driver's name and profile icon are displayed

This dashboard provides drivers with quick access to safety information, communication tools, and driving performance details directly from the mobile application.



Driving Score

The Driving Score section displays the driver's safety scorecard based on configured driving behavior and safety events monitored throughout the platform. It provides up to 8 days of driving data, including miles driven, drive time, and any recorded incidents or safety AI events.

The scoring configuration is managed within the FleetLive platform under:
Settings → Driving Score

Driving Score Configuration

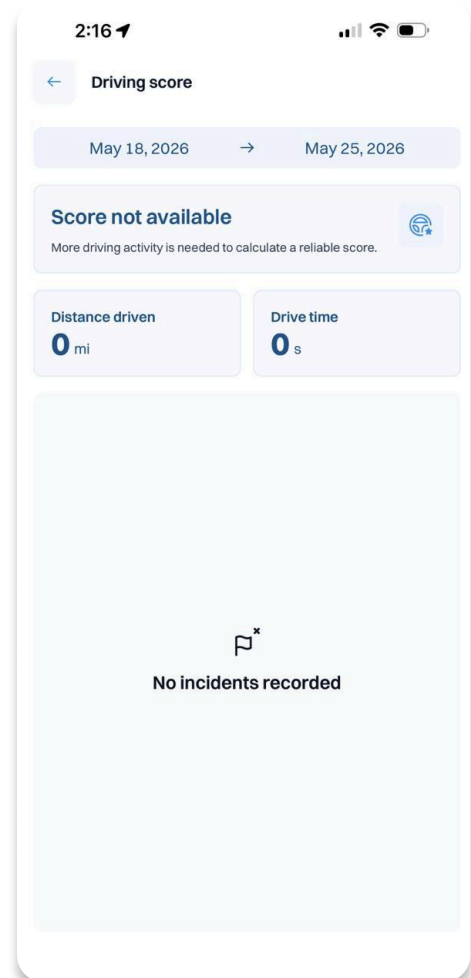
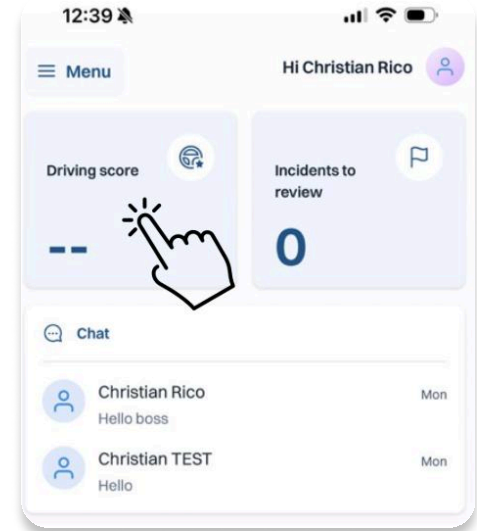
Administrators can customize which safety events impact the driver's score and determine the severity of each event.

Examples of monitored events include:

- Harsh braking
- Harsh acceleration
- Harsh cornering
- Speeding
- Camera-detected safety events
- Other driving behavior incidents

Each event can be configured to have:

- Higher impact on the score
- Lower impact on the score
- No impact at all



Driver Score Range

The scorecard operates on a customizable range from:

- 0–100
 - 100 represents the safest driving performance and is displayed within the green safety zone

Score ranges, safety thresholds, and color indicators can also be customized directly within the Driving Score settings of the FleetLive platform.

Settings

General

Homebase

Vehicles

Drivers

Driving score

Groups

Users

Logs

Driving score

Cancel

Save

Customize safety incident weights

Incident	Weight
Harsh braking	4 Very high
Harsh acceleration	2 Moderate
Harsh cornering	3 High
Speeding	4 Very high
Distraction	5 Critical

Customize safety ranges

Safe driving

Need attention

Unsafe driving

100

80

60

40

20

0

Safe driving: 100 - 80 score range

Need attention: 80 - 50 score range

Unsafe driving: 50 - 0 score range

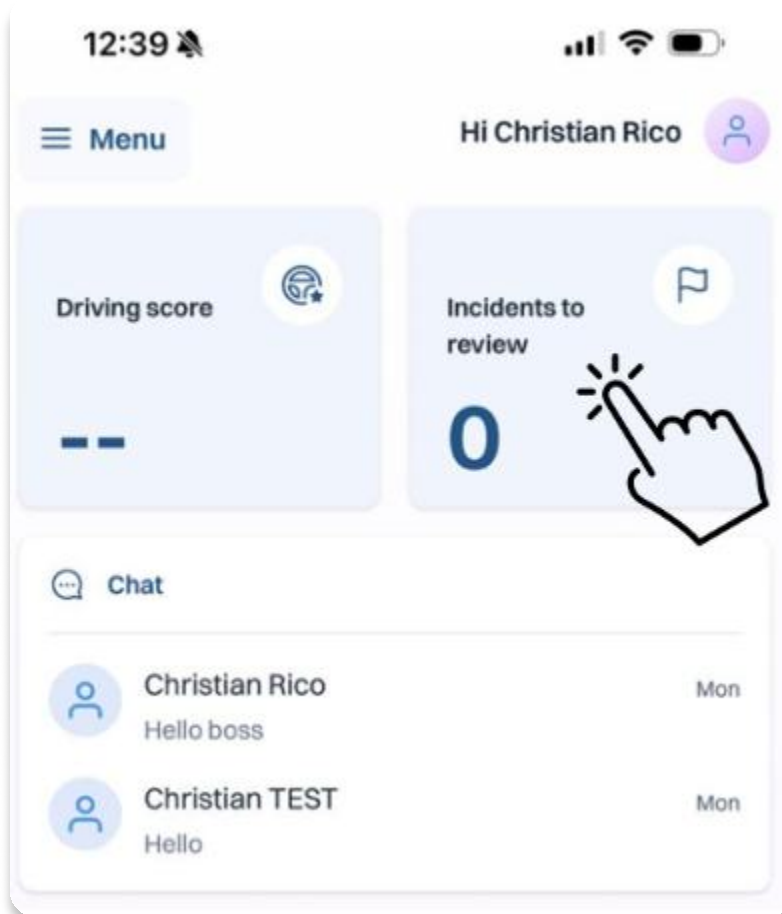
Incidents to Review

The Incidents to Review section can be found on the right side of the dashboard. This section displays triggered driving and safety events associated with the driver.

Only events configured within the Driving Score settings of the FleetLive platform will populate in this section.

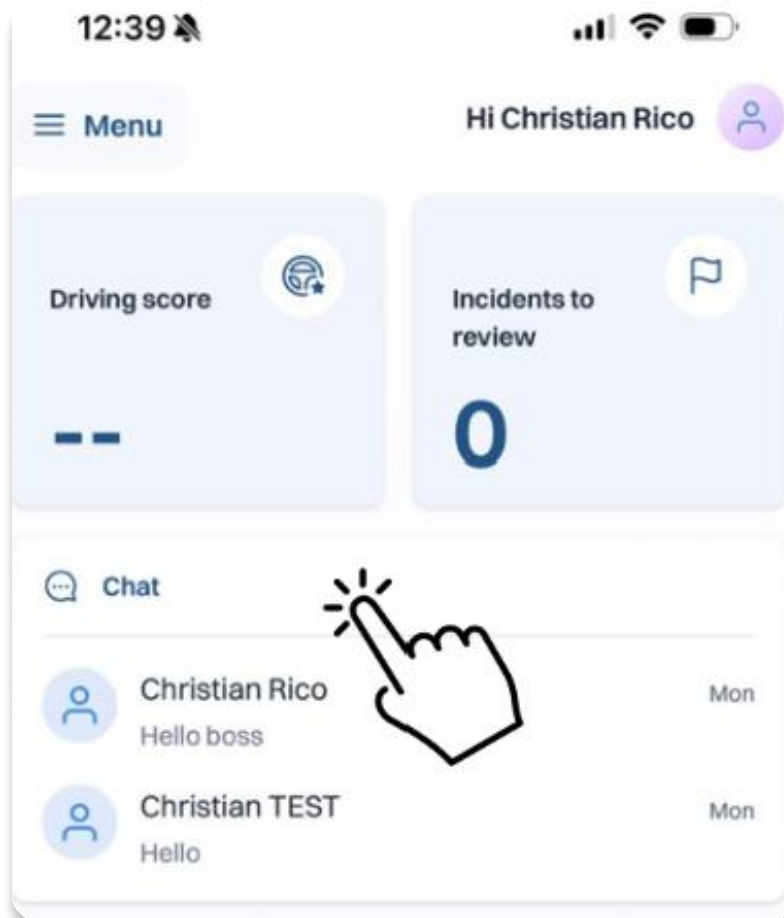
Examples of reviewable incidents may include:

- Harsh braking
- Harsh acceleration
- Speeding events
- Camera-detected incidents
- Other configured safety violations



Chat

Drivers can communicate directly with dispatchers or administrators through the mobile application, including the ability to send photos within the chat for improved communication and operational visibility.



Menu

The Main Menu can be accessed from the top-left corner of the application by selecting the three horizontal lines. Once opened, drivers can navigate through the different modules and features available within the DriverSync AI app.

Available Modules Include:

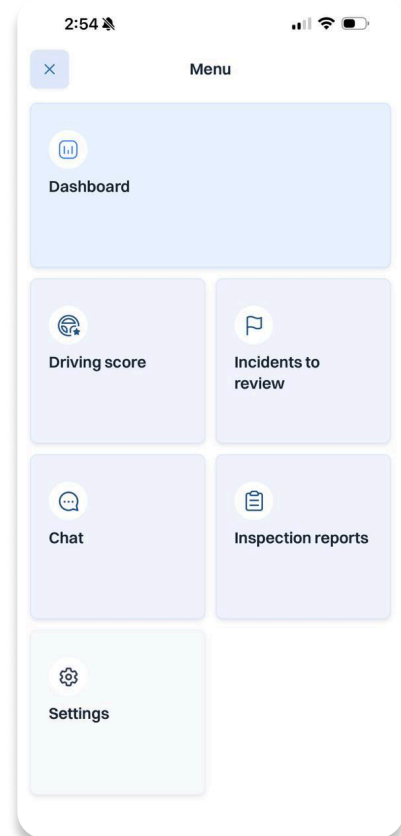
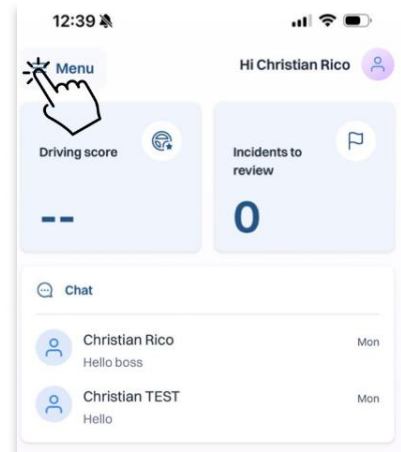
- Dashboard
- Driving Score
- Incidents to Review
- Chat

Additional Modules

The application also includes:

- Inspection Reports
- Settings

These modules provide drivers with access to operational tools, communication features, safety information, and account-related settings directly from the mobile application.



Inspection reports

To access Inspection Reports, open the Main Menu and select Inspection Reports. This section allows drivers to complete vehicle inspections using templates created within the FleetLive platform. Drivers can also review previously completed inspection reports from this section.

Inspection Report Templates

Inspection templates are created by dispatchers or administrators within the FleetLive platform under the Maintenance module.

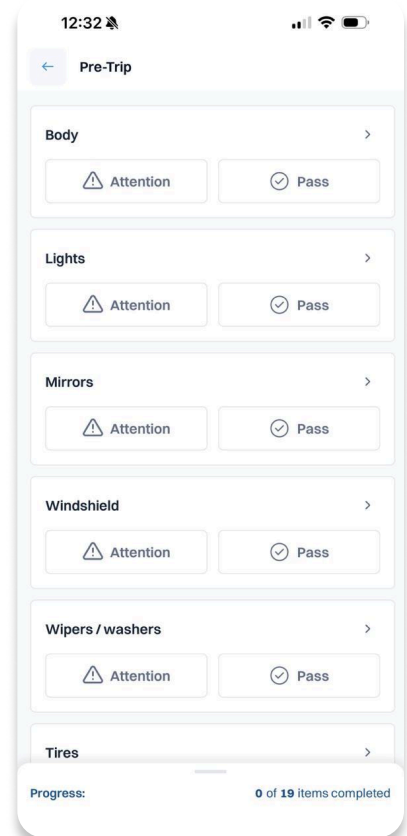
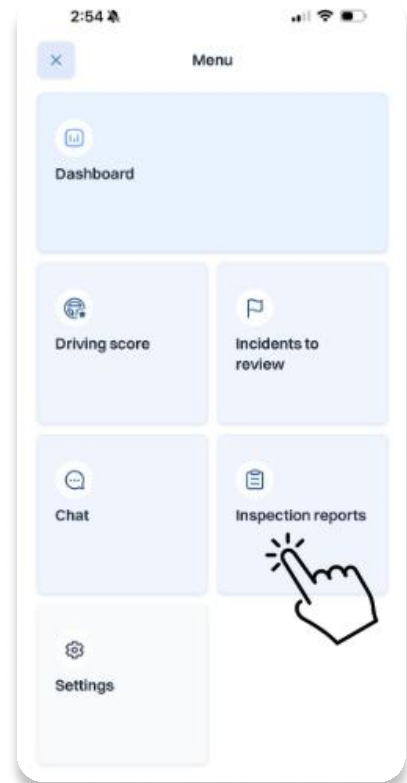
These templates can include inspection items such as:

- Vehicle body condition
- Lights
- Tires
- Mirrors
- Brakes
- Safety equipment
- Other operational checkpoints

Driver Inspections

Drivers can use these reports to:

- Verify vehicle functionality before or after trips
- Identify issues requiring attention
- Mark inspection items as passed or failed
- Report vehicle defects or maintenance concerns



Settings

To access the Settings section, open the Main Menu and select Settings. This section allows drivers to manage their personal app preferences and account settings.

Within the Settings section, drivers can:

- View their driver profile information
- Add or update a profile picture
- Change the application language
- Enable or disable notifications on
- Allow or manage location services permissions
- Report issues related to the mobile application

These settings help customize the DriverSync AI app experience and ensure proper functionality of mobile features and vehicle linking services.

