

www.BrickHouseSecurity.com
www.BrickHouseGPS.com

Important: If you did not purchase your device directly from BrickHouse Security or BrickHouse GPS, please visit brickhousesecurity.com/activate or contact **(800) 654-7966** first to set up your account.



TrackPort Pro Max and Pro Max X

Quick Start Guide

Thank you for purchasing the TrackPort Pro Max Series from BrickHouse Security!

1 Plug in the Trackport

For Heavy-Duty Trucks

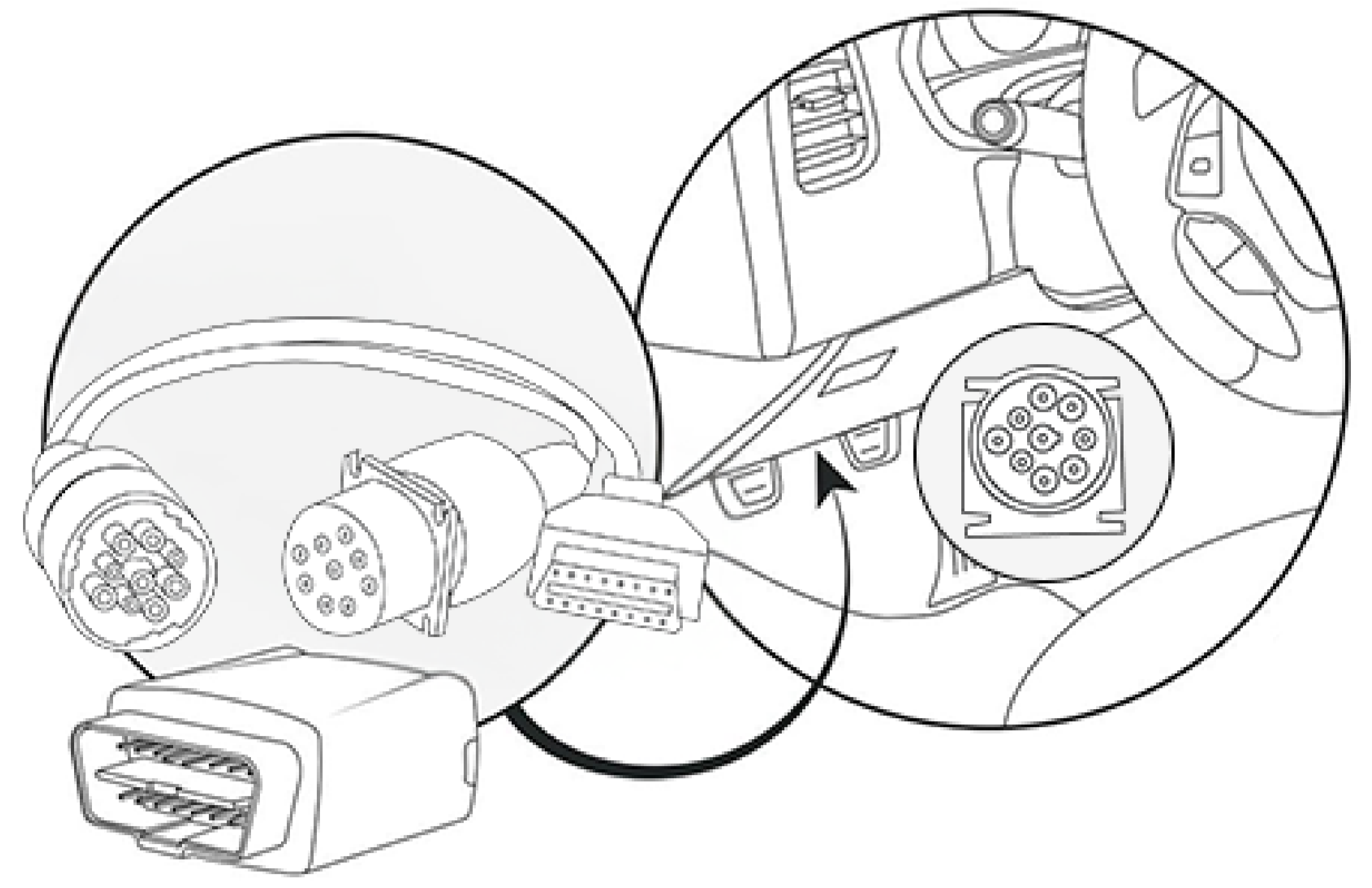
Locate the vehicle-specific diagnostic port of your truck: 9-pin J1939, 9-pin J1939 "square" style, 6-pin J1708 or the 14-pin RP1226, typically found under the dashboard.

Connect your Y-Cable to the diagnostics port, and plug the GPS tracker into the OBD-II (16-pin) port of the harness. Press firmly until secure.

For Light-Duty Vehicles

Locate the OBD-II port, usually found under the dashboard on the driver's side of the vehicle.

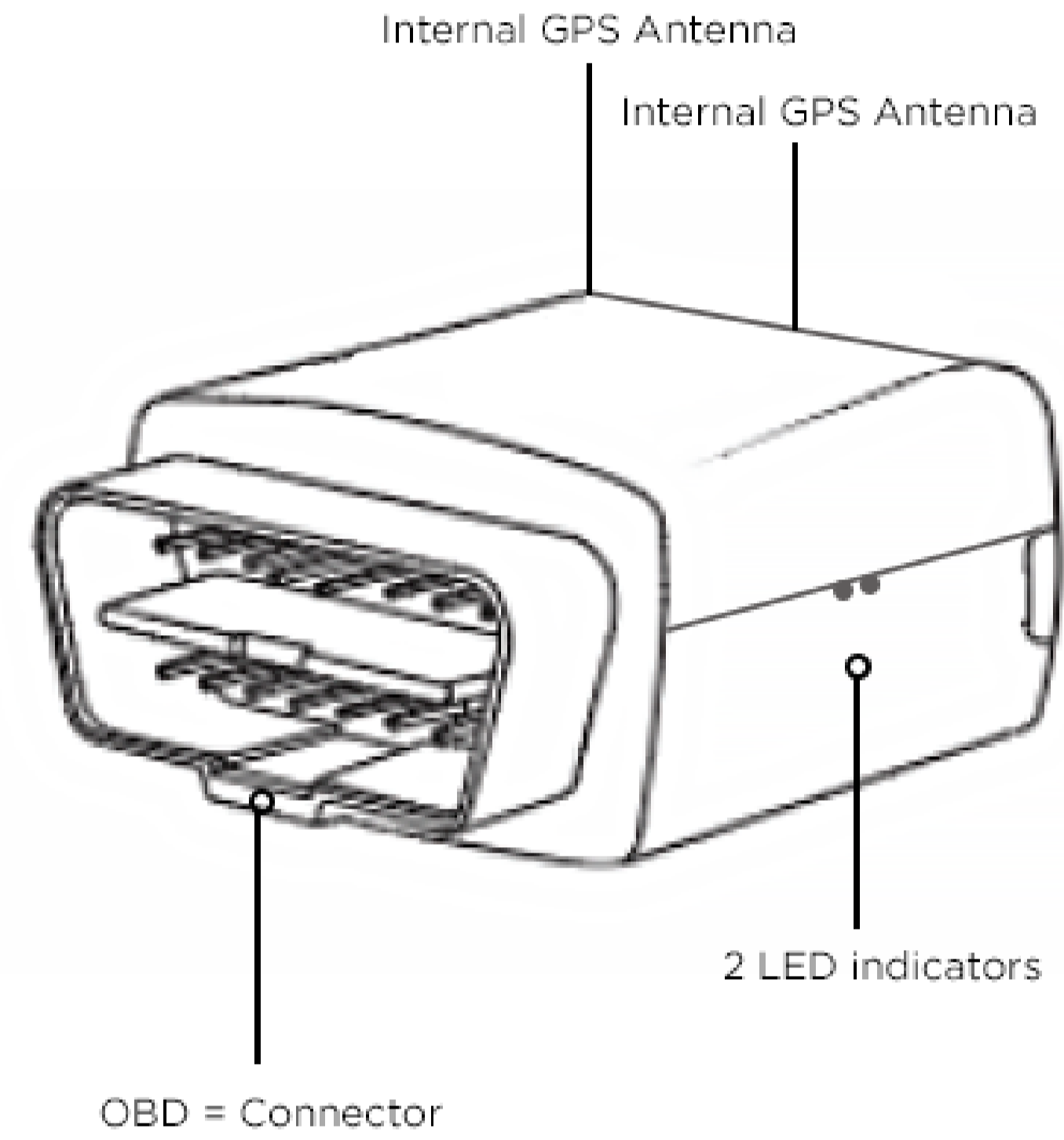
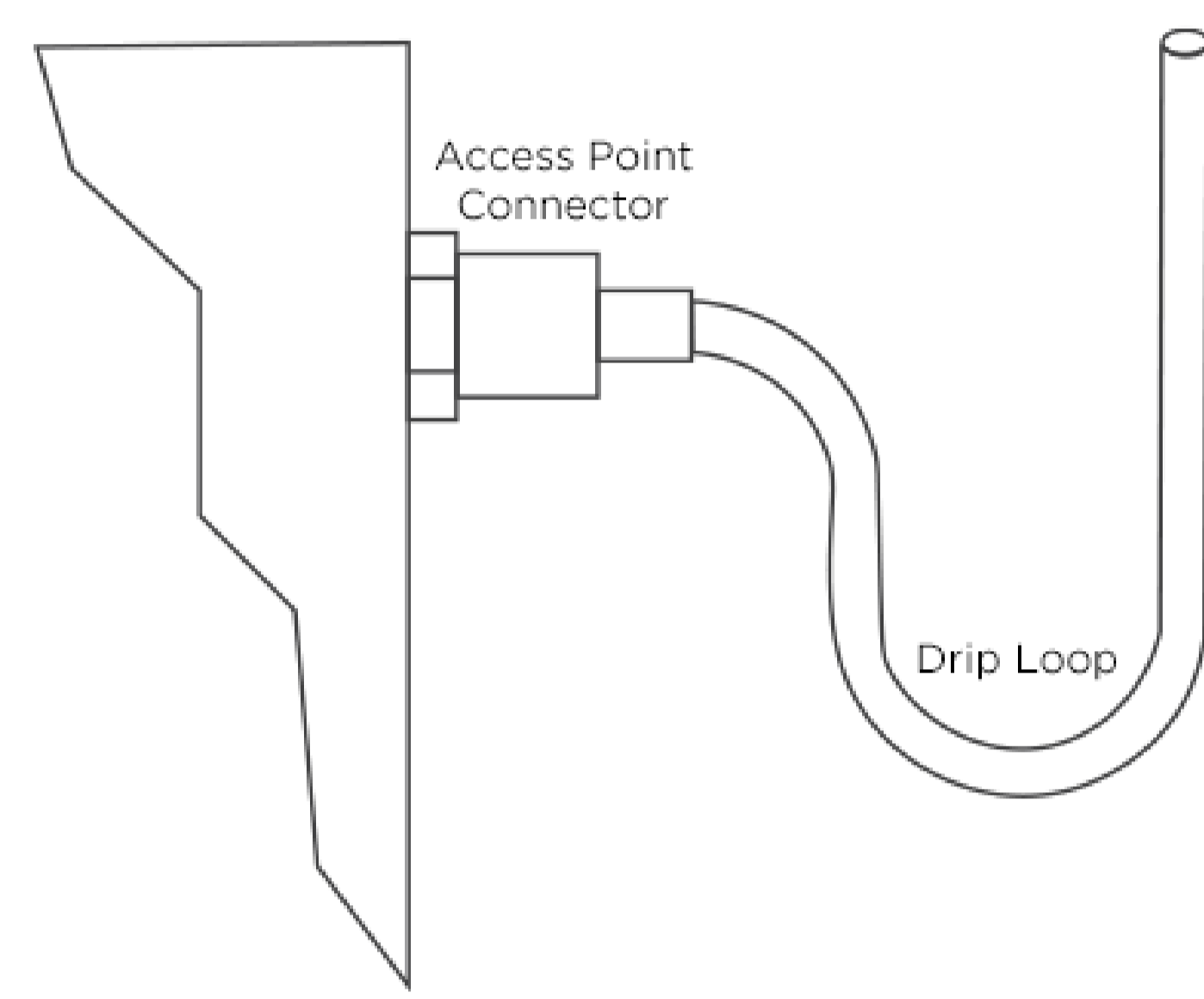
Plug the Trackport into the port firmly until it clicks into place. If you're having trouble locating the OBD-II port, consult your vehicle's owner's manual.



2 Verify Tracker Placement

Ensure the tracker is securely connected—whether via harness or directly to the vehicle's diagnostics port—and placed securely where it's unobstructed for a reliable GPS signal and performance. If using a Y-Cable, mount the tracker using velcro and/or zip ties with its label up on a stable surface to ensure stability while driving.

Important: The harness wires in heavy-duty vehicles are located directly underneath the circulation vents of the vehicle's AC unit. The placement could condense moisture into water. To prevent electrical risk, we recommend using a drip loop solution to protect the device, as shown below:



3 Test Start

Start the vehicle ignition, wait 1-3 minutes, and verify that the GREEN LED is blinking, indicating normal operation. It is also recommended to take your vehicle on a short test drive to confirm the device is powered and accurately capturing location data.

Tracker LED Status

Once connected and powered, the device's LEDs will blink green—indicating it is functioning properly and ready for use.

LED Status	Meaning	What to Do
No LED	No power to device	Check connection, harness, and vehicle power.
Green LED – Slow Blink	Normal operation	No action needed.
Green LED – Fast Blink	Ignition on, device charging	No action needed.
Red LED – 1 Blink	Bluetooth error	Reposition device, reduce interference; move phone closer.
Red LED – 2 Blinks	Cellular error	Ensure sky view, reduce interference; verify tracker has an active subscription.
Red LED – 3 Blinks	GPS error	Ensure sky view; reduce interference.
Red LED – 5 Blinks	Modem error	Unplug for 24 hrs; reconnect and check again. If it didn't work, please contact support.
Solid Red on Install	No external power (battery low)	Plug into power; turn on ignition to charge.

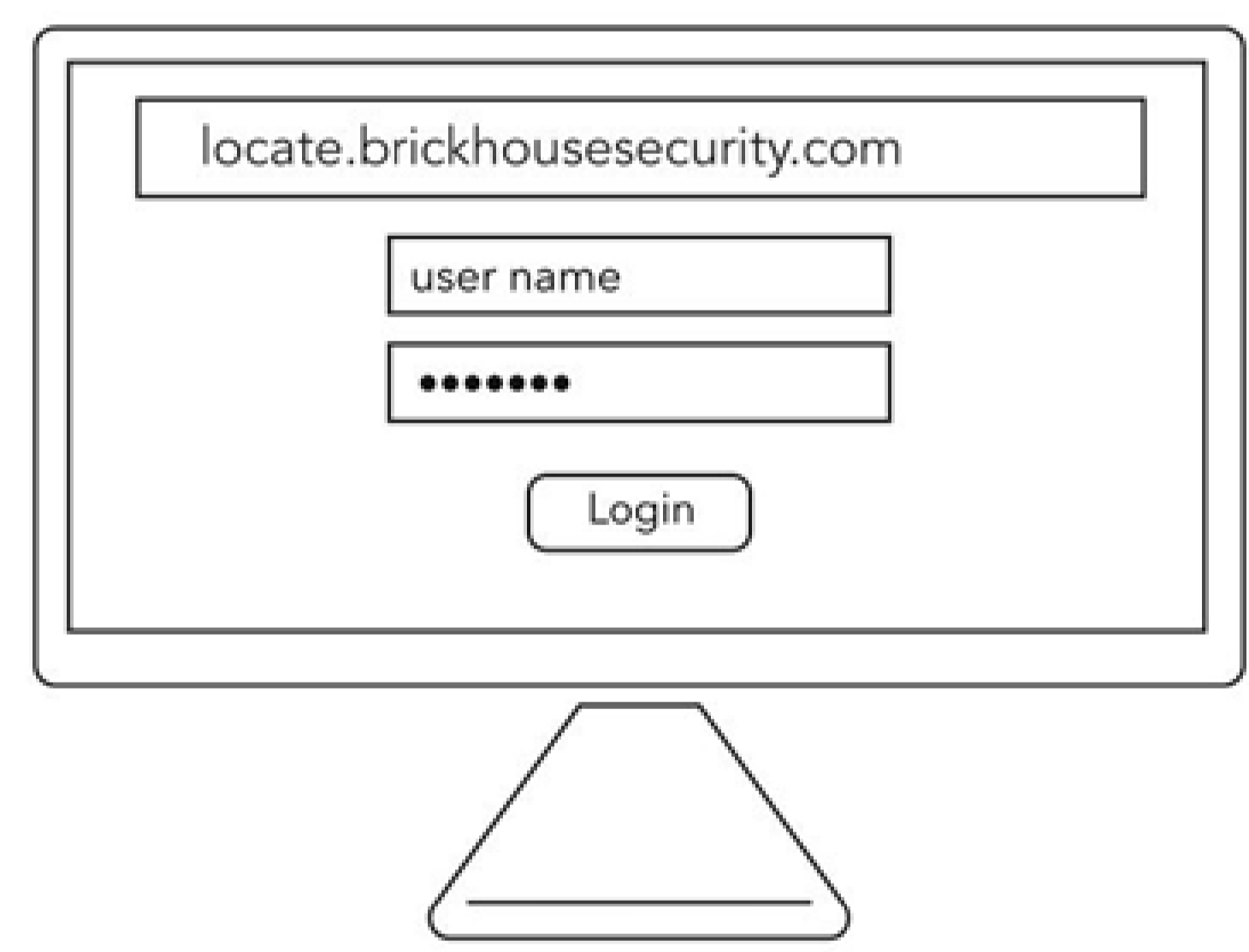
(Optional) View Tracking in Platform

1 Log In

For Brickhouse Security customers:
On a computer: Go to locate.brickhousesecurity.com

For BrickHouse GPS customers:
On a computer: **Go to locate.brickhousegps.com**

For all customers on a mobile device: **Download and open the BrickHouse Locate GPS App**



2 View Tracking

After logging in, view your Test Drive Tracking Report. You're now ready to begin live tracking your vehicle.

3 Customize Your Settings

Maximize your tracking experience by setting up Geofences, Speed Alerts, Trip History, and more in your account dashboard.



User Guide

Scan the QR code for the TrackPort Pro Max and Pro Max X User Guide



bhs.us/tppmug

Support Questions?

If you have any questions or concerns, you can contact us directly at:



support@brickhousesecurity.com



support@brickhousegps.com

or check out our online knowledge base:
brickhousegps.com/support

